

# SOUND SOLUTION

PREMIUM ACOUSTICAL UNDERLAYMENT

## SOUND SOLUTION AND SOUND SOLUTION PLUS PREMIUM ACOUSTICAL UNDERLAYMENTS

BY HEALTHIER CHOICE FLOORING

Sound Solution and Sound Solution Plus acoustical underlayments by Healthier Choice are visco-elastic, frothed polyurethane foams designed to remain functional under the heaviest traffic when co-installed with laminate, engineered wood, or hardwood flooring.

### **Limited Warranty**

Sound Solution and Sound Solution Plus acoustical underlayments by Healthier Choice Flooring LLC are warranted to be free from defects in manufacturing and materials and to conform to the manufacturing specifications. When properly installed and used under normal conditions, Sound Solution and Sound Solution Plus are warranted to remain resilient and functional for a period equal to the manufacturer's warranted life of the laminate, engineered wood, or hardwood flooring co-installed with Sound Solution or Sound Solution Plus.

Should any manufacturer of these types of floors fail to honor their warranty due to the installation of Sound Solution or Sound Solution Plus rather than their brand of underlayment, Healthier Choice Flooring LLC agrees to honor their original warranty, but will ask for assistance, at no cost to the consumer, from all involved parties to help pursue all legal paths of retribution under the Magnuson, Moss manufacturer/consumers act of 1975 and other applicable consumer FTC trade restrictions.

Notification must occur within thirty days of observed failure and must be made by the original purchaser. A copy of the original invoice from the purchase of flooring and underlayment is to accompany the claim. Healthier Choice Flooring LLC reserves the right to inspect said installation. Healthier Choice Flooring LLC will replace all damaged areas of primary flooring that are proven to result from failure of Sound Solution or Sound Solution Plus to remain resilient and functional. Replacement is limited to that of the Sound Solution or Sound Solution Plus underlayment, reasonable cost of the damaged flooring, and reasonable labor costs.

This limited warranty applies only to properly installed laminate, engineered wood, or hardwood flooring. The sub-floor and floor must be rigid and structurally sound, with a deflection not to exceed the length/360 of the span under live or dead loads. For installations on concrete sub-floors, an additional moisture / vapor barrier such as 6 mil polyethylene film must first be installed. Healthier Choice Flooring LLC does not assume liability for damage or failure of primary or secondary flooring caused by any type of surface spills, broken pipes or hoses, rain water, improper installation or installation supplies, or defects caused in transit or while in the possession of the purchaser due to abuse or misuse.

This warranty is not transferable during the limited warranty period. The warranty will become void if the product shows visible signs of careless handling or if the product is ripped, torn or punctured. Minor indentations, stains or soil do not constitute structural damage or deterioration requiring replacement under the warranty. Labor charges are restricted to the local cost of replacing the materials covered under this warranty only.

THIS EXPRESS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL THE MANUFACTURER BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, whether such damages are claimed on account of breach of warranty, breach of contract, negligence or strict/product liability, including, without limitation, damage to property or other economic losses.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. For warranty service, write to: Healthier Choice Flooring, 401 Jones Street, Dalton, GA 30720

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